

# Myths and Facts about the National Flood Insurance Program

**W**ho needs flood insurance? Everyone. And everyone in a participating community of the National Flood Insurance Program (NFIP) can buy flood insurance. Nationwide, more than 19,000 communities have joined the Program. In some instances, people have been told that they cannot buy flood insurance because of where they live. To clear up this and other misconceptions about National Flood Insurance, the NFIP has compiled the following list of common myths about the Program, and the real facts behind them, to give you the full story about this valuable protection.

1. **Myth:** *You can't buy flood insurance if you are located in a high-flood-risk area.*

**Fact:** You can buy National Flood Insurance no matter where you live if your community participates in the NFIP, except in Coastal Barrier Resources System (CBRS) areas. The Program was created in 1968 to provide flood insurance to people who live in areas with the greatest risk of flooding, called Special Flood Hazard Areas (SFHAs). In fact, under the National Flood Insurance Act, lenders must require borrowers whose property is located within an SFHA to purchase flood insurance as a condition of receiving a federally regulated mortgage loan. There is an exemption for conventional loans on properties within CBRS areas.

Lenders should notify borrowers that their property is located in an SFHA and National Flood Insurance is required.

2. **Myth:** *You can't buy flood insurance immediately before or during a flood.*

**Fact:** You can purchase flood coverage at any time. There is a 30-day waiting period after you've applied and paid the premium before the policy is effective, with the following exceptions: 1) If the initial purchase of flood insurance is in connection with the making, increasing, extending or renewing of a loan, there is no waiting period. The coverage becomes effective at the time of the loan, provided application and payment of premium is made at or prior to loan closing. 2) If the initial purchase of flood insurance is made during the 13-month period following the effective date of a revised flood map for a community, there is a one-day waiting period. This only applies where the Flood Insurance Rate Map (FIRM) is revised to show the building to be in an SFHA when it had not been in an SFHA.

The policy does not cover a "loss in progress," defined by the NFIP as a loss occurring as of 12:01 a.m. on the first day of the policy term. In addition, you cannot increase the amount of insurance coverage you have during a loss in progress.

3. **Myth:** *Homeowners insurance policies cover flooding.*

**Fact:** Unfortunately, many homeowners do not find out until it is too late that their homeowners policies do not cover flooding. National Flood Insurance protects your most valuable assets—your home and belongings.

4. **Myth:** *Flood insurance is only available for homeowners.*

**Fact:** Flood insurance is available to protect homes, condominiums, apartments and nonresidential buildings, including commercial structures. A maximum of \$250,000 of building coverage is available for single-family residential buildings; \$250,000 per unit for residential condominiums. The limit for contents coverage on all residential buildings is \$100,000, which is also available to renters.

Commercial structures can be insured to a limit of \$500,000 for the building and \$500,000 for the contents.

5. **Myth:** *You can't buy flood insurance if your property has been flooded.*

**Fact:** You are still eligible to purchase flood insurance after your home, apartment or business has been flooded, provided that your community is participating in the NFIP.

6. **Myth:** *Only residents of high-flood-risk zones need to insure their property.*

**Fact:** Even if you live in an area that is not flood-prone, it's advisable to have flood insurance. Between 20 percent and 25 percent of the NFIP's claims come from outside high-flood-risk areas. The NFIP's Preferred Risk Policy, available for just over \$100 per year, is designed for residential properties located in low- to moderate-flood-risk zones.

7. **Myth:** *National Flood Insurance can only be purchased through the NFIP directly.*

**Fact:** NFIP flood insurance is sold through private insurance companies and agents, and is backed by the Federal government.

8. **Myth:** *The NFIP does not offer any type of basement coverage.*

**Fact:** Yes it does. The NFIP defines a basement as any area of a building with a floor that is below ground level on all sides. While flood insurance does not cover basement improvements, such as finished walls, floors or ceilings, or personal belongings that may be kept in a basement, such as furniture and other contents, it does cover structural elements, essential equipment and other basic items normally located in a basement. Many of these items are covered under building coverage, and some are covered under contents coverage. The NFIP encourages people to purchase both building and contents coverage for the broadest protection.

The following items are covered under building coverage, as long as they are connected to a power source and installed in their functioning location:

- Sump pumps
- Well water tanks and pumps, cisterns and the water in them
- Oil tanks and the oil in them, natural gas tanks and the gas in them
- Pumps and/or tanks used in conjunction with solar energy
- Furnaces, hot water heater, air conditioners and heat pumps
- Electrical junction and circuit breaker boxes and required utility connections
- Foundation elements
- Stairways, staircases, elevators and dumbwaiters.
- Unpainted drywalls and sheetrock walls and ceilings, including fiberglass insulation
- Cleanup

The following items are covered under contents coverage:

- Clothes washers
- Clothes dryers
- Food freezers and the food in them

9. **Myth:** *Federal disaster assistance will pay for flood damage.*

**Fact:** Before a community is eligible for disaster assistance, it must be declared a federal disaster area. Federal disaster assistance declarations are issued in less than 50 percent of flooding incidents. The premium for an NFIP policy, averaging about \$380 a year, is less expensive than interest on federal disaster loans.

Furthermore, if you are uninsured and receive federal disaster assistance after a flood, you must purchase flood insurance to remain eligible for future disaster relief.

10. **Myth:** *The NFIP encourages coastal development.*

**Fact:** One of the NFIP's primary objectives is to guide development away from high-flood-risk areas. NFIP regulations minimize the impact of structures that are built in SFHAs by requiring them not to cause obstructions to the natural flow of floodwaters. Also, as a condition of community participation in the NFIP, those structures built within SFHAs must adhere to strict floodplain management regulations.

In addition, the Coastal Barrier Resources Act (CBRA) of 1982 relies on the NFIP to discourage building in fragile coastal areas by prohibiting the sale of flood insurance in designated CBRA areas. While the NFIP does not prohibit property owners from building along coastal areas, any Federal financial assistance, including federally backed flood insurance, is prohibited. However, CBRA does not prohibit privately financed development or insurance.

11. **Myth:** *The NFIP does not cover flooding resulting from hurricanes or the overflow of rivers or tidal waters.*

**Fact:** The NFIP defines covered flooding as a general and temporary condition during which the surface of normally dry land is partially or completely inundated. Two properties in the area or two or more acres must be affected. Flooding can be caused by:

- The overflow of inland or tidal waters, or
- The unusual and rapid accumulation or runoff of surface waters from any source, such as heavy rainfall, or
- Mudslides, i.e., mudflows, caused by flooding, that could be described as a river of liquid and flowing mud and
- The collapse or destabilization of land along the shore of a lake or other body of water, resulting from erosion or the effect of waves, or water currents exceeding normal, cyclical levels.

12. **Myth:** *Wind-driven rain is considered flooding.*

**Fact:** No, it isn't. Rain entering through wind-damaged windows, doors or a hole in a wall or the roof, resulting in standing water or puddles, is considered windstorm—rather than flood—damage. National Flood Insurance only covers damage caused by the general condition of flooding (defined above), typically caused by storm surge, wave wash, tidal waves, or the overflow of any body of water over normally dry land areas. Buildings that sustain this type of damage usually have a watermark, showing how high the water rose before it subsided. Although the Standard Flood Insurance Policy (SFIP) specifically excludes wind and hail damage, most homeowners policies provide such coverage.



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For more information about the NFIP, ask your insurance agent or company, or call the NFIP's toll-free number at 1-888-CALL-FLOOD, ext. 304 • TDD# 1-800-427-5593 or visit FEMA's web site at: <http://www.floodalert.fema.gov>

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NATIONAL  
FLOOD  
INSURANCE  
PROGRAM

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# After the Flood: Talking With the Public

## Facts on Flooding and Flood Insurance for Disaster Assistance Educators

### The National Flood Insurance Program

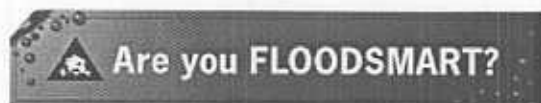
- **Homeowner's insurance does not cover floods**, but the FEMA administered National Flood Insurance Program (NFIP) provides flood insurance for people not only in high-risk areas, but in low and moderate risk zones as well – where 25 to 30 percent of all flood claims occur.
- **NFIP underwrites flood insurance**, which is issued through more than 90 private insurance companies, and sold and serviced by agents across the country.
- **Flood insurance coverage is available through local agents** for residential and commercial buildings and contents. Renters can also purchase contents coverage. When purchasing flood insurance, be sure to ask your agent about contents coverage in addition to building coverage. Coverage is available for up to \$250,000 for residential buildings, and \$100,000 for contents, up to \$500,000 for non-residential buildings, including small businesses, and up to \$500,000 for non-residential contents.

### General Information for Policyholders

- **Review what is and isn't covered by your policy.** Flood insurance can cover buildings and/or contents for residential and commercial properties. It's important to know what is and isn't covered by your policy. Below is some general guidance, but you should always check your policy for details.

What's Covered	What's Not
<ul style="list-style-type: none"><li>▪ The insured building</li><li>▪ Built-in appliances and central air</li><li>▪ Permanently installed paneling, wallpaper, cabinets and carpet</li><li>▪ Limited coverage for basements</li><li>▪ Detached garages (up to 10 percent of total policy value)</li><li>▪ Debris removal</li><li>▪ Contents, if contents coverage was also chosen</li></ul>	<ul style="list-style-type: none"><li>▪ Vehicles</li><li>▪ Land and fences</li><li>▪ Plants</li><li>▪ Animals</li><li>▪ Currency</li><li>▪ Boats</li><li>▪ Swimming pools</li><li>▪ Decks</li></ul>

- **Also check your policy** to see if your building coverage is for replacement cost or actual cash (depreciated) value. Note that your contents coverage is based on actual cash value.



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### General Information for Policyholders (continued)

- **Report your loss as soon as possible.** Call your insurance agent to file a claim. If you can't return home, leave word where you can be reached.
- **Take photos** to help with the claims process. An insurance adjuster will need to see what's been damaged to process your claim.
- **Make a list of damaged or lost items.** If available, have receipts for those items available for the adjuster.
- **Work with the adjuster.** The adjuster will work with you to calculate the value of the damage you sustained and prepare a repair estimate.
- **To stay covered, you must renew your flood insurance policy each year.**

### Information for non-Policyholders in Flooded Communities

- **If you receive federal disaster assistance for flooding, you will need to obtain flood insurance.** That's one of the requirements for federal grants and low-cost loans. You'll need to maintain your insurance for the life of the loan.
- **There is a standard 30-day waiting period** before a policy becomes effective. The waiting period is waived if you are making, increasing, or renewing a loan for the property.
- **Everyone lives in a flood zone.** Fortunately, national flood insurance is available in all zones (low, moderate, and high risk), with significant cost savings for people in low to moderate risk areas. Even if you were flooded, you can still obtain flood insurance.
- **Flood insurance is easy to obtain. Most insurance agents sell flood insurance.** Call 1-800-427-2419 or go online to [FloodSmart.gov/findanagent](http://FloodSmart.gov/findanagent) to find an agent near you.
- **Become FloodSmart.** Learn more about your risk, what to do before, during, and after a flood, and how to purchase flood insurance at [www.FloodSmart.gov](http://www.FloodSmart.gov).



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